



Happy Holidays



A Better Image Restorations

Fall 2009

To our dear patrons;

With the Holiday season right around the corner we just wanted to say Happy Holidays! It is time for families to come together and celebrate. Don't get caught with a dirty carpet.

Congratulations to Dan and Kelley, who got married this past October. We wish you luck.

This year we have some additional help with your holiday festivities. Enclosed with our newsletter you will find a flyer from our wives', they can make your holidays a little less stressful.

Remember, you can put cash in your pocket, or get discounts towards your next cleaning for referrals. A Better Image relies on word of mouth advertising. We can make you look good.

Thank you for your continued support and we look forward to seeing you this holiday season.

Season's Greetings,

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Family, Holidays, and Your Home

While we like to have our homes looking nice all the time, we also know the most important time to have everything perfect is when we're showing off our homes to guests. If you're like most people, the hardest guests to please typically arrive right around the holidays—family. The in-laws can be even worse. Whether your mother or father-in-law likes to verbally impale you with a continuous, nagging critique or prefers the steely, silent judgment of their eyes, the holidays can be a source of panic for hosts.



Basic Things to Focus On

A simple checklist of basic cleaning should include carpet cleaning, window cleaning, bathroom tiling. In the kitchen, check the general condition of cabinets, countertops, and appliances. If you're worried about finding time to prepare everything, a simple maid service can save you several hours of work for a reasonable price.

Everybody loves the Holidays, but not if it means taking somebody to the emergency room. Be sure to shovel your walkways and porches and check the weather report. If

there's a chance it may snow during the gathering, have some extra salt on hand to throw down for your guests when they leave.

The lion's share of surviving the holidays is providing a good meal and first and last impressions. Along with clearing your entryways, make sure the outdoor lighting is working and that you have an efficient way of storing coats, hats, scarves, gloves, etc.

Guest Rooms

If you have family members who are spending the night, preparing the guest room(s) can turn into its own project. For the typical homeowner, a guest room can be the least used room in the house and can quickly get out of hand. Preparing a guest room should probably entail more than just removing clutter and straightening up. Put fresh linens on the bed, but also consider providing a bedside lamp and clock if the guest room doesn't already have one. It might also be a good idea to clean out a dresser drawer or some closet space. Your mother-in-law will probably appreciate the opportunity to take her things out of her suitcase.

Remember other party guests can help buffer your torture during the family party, but after the other guests leave and when everybody wakes up in the morning, you'll be alone with your overnight family members. Moods can get cranky and the thing that's likely to be foremost in their mind is their sleeping experience. So spend a few extra minutes in the guest room.

Weird News from the

Man made up knife attack to miss work



EDGEWATER, Colo. – Police in the Denver suburb of Edgewater say a man stabbed himself, then said he was attacked by three men dressed in black who were either Hispanic or skinheads, in a ploy to miss work.

Twenty-nine-year-old Aaron Siebers was arrested after police say he admitted making up the assault and said he was responsible for the knife wound to his leg and other superficial cuts on his body. He faces charges of false reporting and obstructing a police officer.

Police say Siebers reported the attack Monday to the video store where he works. The reported assault drew five police agencies to the scene, along with K-9 units.

Police spokesman Steve Davis says Siebers admitted the story was a lie after repeated questioning from detectives.

Our e-tes at work!

High-Speed
Structural Drying

Location: Crawl space under Virginia Beach residence

Situation: Hot water heater burst and was discovered during a moisture inspection 9 days before the real estate closing.



Recipe Corner

Cranberry Salsa

- 1 12oz package fresh cranberries
- 1 bunch cilantro
- 1 bunch green onions
- 2 jalapenos, may use canned

Add all ingredients above together in food processor.

Add:

- 1 cup sugar
 - 1/4 cup fresh lemon juice
- Pulse well to combine.

Pour over cream cheese and serve with crackers..wheat thins are the best.... So Yummy and different!



Above this floor is where the water heater was located. When your home is on a crawl space this area needs to be dried. There is a high potential for mold.



Insulation and moisture barriers must be removed before the drying process can begin. The insulation and moisture barrier cannot be reused.

After removing all the insulation the affected area was contained and the e-tes was set-up. The area was then heated to approximately 90 degrees fahrenheit.



It rained everyday for 5 days, normally making it impossible to dry the e-tes did it. We were dry in five days IN THE RAIN! We reinstalled the insulation and the moisture barrier.



**Desert Dry
in Record Time!**

The moisture inspector came out and was impressed. They got a clear moisture letter and the house closed on time.