

To our dear patrons;

Wow, we have had a wet summer; some estimates are saying Top 5 for our area. With all this water, we have been busy drying it up. From Kelly's Tavern to the NorVa, even some of our regular customers have needed to be dried out. Using our tes, e-tes and also conventional drying methods with dehumidifiers and fans we were able to help them all. Thank you for keeping us in mind.

Please remember a small water damage can turn into a big mold problem so, it is important to get a certified professional you can trust to do the job. We have been called out on a few water damages lately that were wet for over a week and mold started to grow. Currently we are not certified in mold remediation, but plan on taking the appropriate certification classes in October to further meet the demands and the changing dynamic of our industry.

It is time to get back to school or in the case of my son, start kindergarten. My house will be quiet during the day, I've forgotten what that was like. With school starting, people are gearing up for that back to school cleaning. This begins our busy season so please be sure to set up your appointments early.

Thank you for your continued support and we look forward to seeing you soon.

Sincerely,

Dan Sprinkel
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Ten Steps For Improving Your Indoors

While many people are aware that outdoor air pollution can damage their health, a significant number do not realize indoor environmental quality (IEQ) can be more harmful. EPA studies indicate that indoor air levels of many pollutants may be two to five times, and occasionally, more than 100 times higher than outdoor levels. Most people spend as much as 90 percent of their time indoors. These tips from the Institute of Inspection, Cleaning and Restoration Certification (IICRC) can help improve your IEQ and your health:



1. **Keep walkway and entries clean to eliminate tracking and debris.**
2. **Use mats to trap soil at entries to protect carpets and reduce the quantity of particles that eventually becoming airborne.**
3. **Clean shoes at entries to reduce fine particles such as lead.**
4. **Use quality vacuum equipment. Check the Carpet and Rug Institute's list of vacuums that passed the Green Label Program at: www.carpet-rug.com.**
5. **Use high-efficiency vacuum filter bags. Small particles can pass through inexpensive paper filter bags.**
6. **Vacuum frequently before soils become embedded in the carpet.**
7. **Use quality reusable electrostatic filters for HVAC systems. Remove and flush them free of collected soils monthly.**
8. **Have the carpet cleaned professionally by a certified technician.**
9. **Clean upholstery, drapery, bedding and other fabric surfaces; wash linens weekly.**
10. **Control moisture and humidity to keep down dust mites and mold.**

We are often asked what type of vacuum we use and why...
 Jason uses a Dyson Animal; Awesome Suction
 Dan uses a Kirby; It picks up everything
 Neither are on the list but, they are the best vacuums we have ever owned. I heard the carpet manufactures don't like them. Of course they want you to buy more carpet.



Weird News from the AP

Golf course groundskeeper finds mammoth tooth

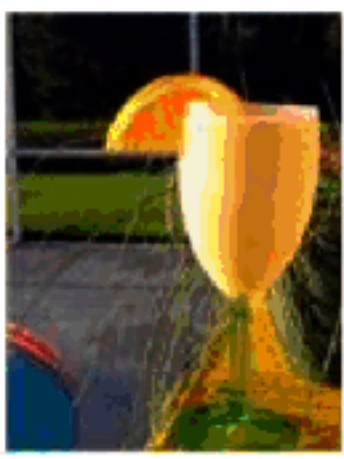
SARANAC, Mich. (AP) -- A golf course groundskeeper recently stumbled onto something unexpected on the greens: A tooth from a 10,000-year-old mammoth. Groundskeeper Patrick Walker found the 10-pound tooth Tuesday when he was on the greens about 30 miles east of Grand Rapids at Morrison Lake Country Club. The recent high school graduate told The Grand Rapids Press he knew the tooth exposed by recent rains was from an extinct elephant because he paid attention in his science classes. Research assistant Scott Beld from the University of Michigan's Museum of Paleontology visited the course and confirmed that Walker's find was a mammoth tooth. He also visited the site the tooth was found and discovered bones and a portion of a tusk - fossils that will remain in place pending further study.

Recipe Corner

Oj Surprise Smoothie

Ingredients

- 1/2 cup orange juice
- 6 ounces Vanilla nonfat yogurt
- 2 tablespoons honey
- 1 cup ice



Directions

Throw it all in the blender and blend until smooth
 That's it you're done!

Our tes at work!

High-Speed Structural Drying

Desert Dry in Record Time!

Location: NorVa

Situation: Torrential rains caused Granby Street to flood, saturating the wood floor with water.



1. After extracting all the standing water the wood floor had moisture trapped beneath the surface.



2. We then set up a 2400 sq ft. plastic tent and filled it with hot air from the TES.

3. Temperatures inside the tent reached 120 degrees. Fans are positioned inside to vent the hot moist air outside.



4. The floor dried with no buckling or cupping. They were able to open their doors for a show 6 days after the flood.

