



April Showers & May Flowers




A Better Image Restorations Spring 2009

To our dear patrons;

As we spring into summer the future seems brighter. Economists are now saying we have passed the toughest part and the economy is showing glimmers of growth. We have also seen signs of a strengthening economy. We still have a long road ahead, but finally there is light at the end of the tunnel.

Since our last letter we ran into a bit of bad luck. Our vacuum blower in the carpet cleaning machine broke. It took 2 weeks to fix it, after they sent the wrong part the first time. Good news is we are still here and better than ever. We would like to thank all of our customers who were inconvenienced by our vacuum blower mishap for their understanding and patience.

We are offering  or free services for your water damage referrals. Would you like your home cleaned for free? Send us 10 referrals and we will clean your home for free. If you don't have 10 referrals, we will give you 10% off for each referral we receive from you.

We appreciate everything you have done for us in the past 12 years and we are striving to think outside of the box. If you have an idea or offer a service we may be able to work together; please call us. Thank you for your time and patronage.

Sincerely,

Dan Sprinkel
(757)478-4498

Jason Gignac
(757)816-5720



A Question About Allergies

I recently read the story of a person with serious allergies who removed all the carpet from her home to get relief. Can carpet cause people to get sick?

An excellent question. In recent years we have all heard about some of the unfortunate people who suffer from extreme allergies. This condition is called hypersensitivity. It can be a terrible ordeal for the person suffering, and for those who live and work with the sufferer. Hypersensitivity is important and deserves our attention. First, carpet is found in virtually every hospital in this country. If it were a health threat, it would be banned in hospitals instead of being used in them. That does not rule out carpet as a possible problem. Carpets are constructed from several components. It's rare, but a person could become allergic to one of a carpet's components. For example; if a person develops an allergy to wool and they have wool carpet, the carpet will have to go.

Thinking about the wool allergy, we can see why hypersensitivity can be so disruptive. Wool is animal hair. The hypersensitive person would have to remove the wool carpet and their cat or dog. Also, any wool clothing, and any wool blankets would have to go. Family members would be subject to the same restrictions. Friends, family, and coworkers could not wear wool clothing near the hypersensitive person. Some cleaning brushes are made from animal hair. Many sofas and chairs have animal hair woven into some of

the fibers used in their construction. Not only the carpet, but many other things would have to be removed from the home.

If the person were sensitive to nylon, it would be worse. Nylon is in almost all the clothing we wear. The waistband in our clothing usually contains nylon. Sox, underwear, hats, gloves, shoes, shoe laces, and countless other items all contain nylon. Most furniture and draperies have some nylon in them also. Imagine trying to rid your home or office of everything containing nylon.

The hypersensitive allergy sufferer would have to remove most of their furnishings and even change their life style. These cases are drastic and rare, that is why the stories grab our attention. Carpet actually helps.

In the case of most allergy sufferers, carpet can actually help to keep the problem under control. When gravity is combined with carpet, a healthy benefit is born.

The dust and spores that cause allergies in most people tend to settle to the floor. People who study indoor environment call carpet a *sink*. They use that term because carpet tends to trap the dust and soils which settle on it. Carpet filters them from the air. If the carpet is vacuumed and cleaned on a regular basis, it becomes a valuable ally in the war against indoor dust and pollens. That is one of the reasons why it is used in so many health facilities. So in answer to your question, if a person has a rare hypersensitivity to something in a carpet, that carpet (and everything else in the home or office with the same content) should be removed. But, more often than not, carpet is part of the solution to allergies. Clean carpet contributes to good health.

Stupid News from the



Mass. lake with 45-letter name has spelling errors

WEBSTER, Mass. – Officials have agreed to correct spelling errors in road signs pointing to a central Massachusetts lake with a 45-letter name. Lake Chargoggagoggmanchauggagoggchaubunagungamaugg in Webster has one of the world's longest place names. It's been spelled many different ways over the years. Some locals have given up and simply call it Lake Webster.

But after researching historical spelling combinations, the Telegram & Gazette of Worcester said local Chamber of Commerce officials agreed that some signs were wrong. There was an "o" at letter 20 where a "u" should have been, and an "h" at letter 38 where an "n" should go. There are many stories and legends about the origin of the Indian name. One popular myth — later debunked — holds that the name translates roughly to 'You fish on your side, I fish on my side, and nobody fish in the middle.'

Technology – Changing the Cleaning Industry



Within the last three years, technology has radically changed the carpet and floor cleaning industry which is ultimately benefiting the consumer, here is a brief recap of a few of these changes:

- Textile fibers with improved properties.
- Cleaning agents that clean better, and are safer for technician, client, and environment.
- NASA technology that "sees dirt" now certifying efficiency of cleaning equipment and cleaning agents.
- IICRC technician certification assuring instruction and knowledge.
- Tile and grout cleaning with an EPA approved no mop method that really cleans.
- Color restoration for nylon carpets.
- Vacuums with high efficiency and HEPA filtered.

Because of these and other changes in the cleaning industry, it is important for consumers to carefully choose a firm certified and equipped to meet the cleaning challenges of today with today's technology.

Our e-tes at work!

High-Speed Structural Drying

Desert Dry in Record Time!



Recipe Corner

Caribbean Lime Chicken

Ingredients

- 2-2 1/2 lbs chicken pieces (breasts, thighs and drumsticks)
- 1/2 teaspoon lime zest
- 1/4 cup lime juice
- 1 tablespoon vegetable oil
- 3 garlic cloves, minced
- 1 teaspoon fresh ground black pepper
- 1 teaspoon basil, crushed
- 1/2 teaspoon kosher salt

Directions

1. Heat oven to 450°F.
2. Rinse chicken pieces and pat dry.
3. Place chicken pieces on broiler pan.
4. Broil 4-5 inches from heat for approximately 20 minutes.
5. Mean while, stir remaining ingredients together.
6. Brush chicken with mixture on both sides.
7. Broil for another 5 - 15 minutes, until no longer pink.
8. Brush with mixture often during last 5 minutes of cooking.
9. Note: Watch carefully after brushing mixture on chicken!

Location: Dentist Office

Situation: Hot water heater located on second floor burst.



Saturated ceiling tiles are removed exposing the top of the wall.

First, water is extracted by our water claw.



Sometimes we find evidence of past guests (i.e. Mice) which require special attention.

Finally, we set up our e-tes drying the affected areas in less than 30 hours. The dentist did not even have to reschedule one appointment! Insulation and ceiling tiles were replaced after office hours.

